



BCBSOK/BlueLincs HMO/Blue Advantage Behavioral Health Care Clinic

PHYSICAL SETTING AND SAFETY STANDARDS

- Office is accessible to the disabled-parking, entrance, restrooms, hallways, elevators
- Office appearance is clean and organized
- Waiting area has adequate seating
- Exam room/consulting office design ensures privacy
- Exam rooms have adequate lighting, sink w/running water or 60% alcohol based hand solution, if applicable
- There are provisions for appropriate disposal of bio-hazardous materials/waste
- Exit signs visible
- Fire/disaster evacuation routes posted
- Visible, charged fire extinguisher
- Staff trained to manage emergencies. i.e. environmental/medical
- The clinic has a preventive maintenance program to ensure that all essential mechanical, electrical, and patient-care equipment is maintained and in safe operating condition
- Controlled drugs are properly handled-locked cabinet, log maintained
- Sample drugs, Rx pads, needles/syringes only available in restricted area
- Policy and Procedure for expired and discarding medications
- Patient/member Rights and Responsibilities posted in plain sight

LAB ON SITE (if Yes)

- Current CLIA certificate is displayed
- Written policies and procedures
- Equipment maintenance log available

LAB ON SITE (if No)

- Certificate of CLIA waiver available
- Written policies and procedures

PHARMACY ON SITE

- If yes, Registered pharmacist oversees the pharmacy
- If no, registered pharmacist, written policies/procedure or process for oversight